

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** November 11, 2020

**SUBJECT:** System Maintenance Scheduled for FPROD

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ITS will shut down the Production database (FPROD) for two upcoming scheduled maintenance windows listed below:

1. Operating System (OS) patching will begin at **11 p.m. on Friday, November 13, 2020** and end at **7 a.m. on Saturday, November 14, 2020**. For more information on this maintenance, click [here](#).

2. Critical Patching Updates (CPUs) will begin at **11 p.m. on Friday, November 20, 2020** and end at **7 a.m. on Saturday, November 21, 2020**.

The following applications will not be available during these scheduled maintenance windows:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
  - PSQUEST access
  - GeorgiaFIRST Marketplace access
  - Expenses and ePro Self-Service Portal
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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).