
ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: September 20, 2019

SUBJECT: Password Change for GeorgiaFIRST PSQUEST Accounts Effective 8 a.m. on September 27, 2019

GeorgiaFIRST will conduct maintenance from **6 - 8 a.m. on Friday, September 27, 2019**. The purpose of this maintenance is to change PSQUEST account passwords in FPROD and FPLAY. The PSQUEST account is used to make a database-level connection to the PeopleSoft Financials databases, FPROD and FPLAY, for data extraction and reporting purposes.

During this maintenance window only PSQUEST access to FPROD and FPLAY is affected. FPROD and FPLAY will still be available for web access. New passwords will be applied to all GeorgiaFIRST PSQUEST accounts as of approximately 8 a.m. on September 27, 2019.

PEOPLESOFT SECURITY ADMINISTRATORS: If you are a PeopleSoft Security Administrator, contact the ITS Helpdesk to request the new PSQUEST password available now. The ITS Helpdesk will provide the new password only to the authorized PeopleSoft Security Administrator for each institution.

In addition, do not attempt to use your institution's PSQUEST account during this maintenance window. If you have any automated scripts, take steps to ensure those scripts do not run during this maintenance window.

Any institution-specific applications, processes or scripts which use the PSQUEST account (pqst####) will need to be updated to reflect the new password as of 8 a.m. on Friday, September 27, 2019.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or https://www.usg.edu/customer_services/about_us/contact/.

