Announcement

TO: Georgia*FIRST* PeopleSoft Financials Users

POSTED: December 4, 2017

SUBJECT: Post Release Notification for Georgia*FIRST* PeopleSoft Financials Update 5.30

PeopleSoft Financials Update 5.30 was successfully applied to production (FPROD). These systems are now available:

- Georgia*FIRST* PeopleSoft Financials production (FPROD)
- PSQUEST
- Georgia*FIRST* Marketplace
- Expenses and ePro Self-Service Portal

The system cache was cleared as part of the release process, so initial performance may be slower than normal the first time using the application after the release. ITS recommends that all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended that all users clear their browser cache often, especially after an update is applied to the Production database. Click here for instructions on how to clear your cache.

For a list of documents and videos on application changes, see these announcements on the Georgia*FIRST* website:

- Release 5.30 WebEx Resources Available
- Availability of Documentation to Prepare Users for Release 5.30
- Additional Documents Available to Prepare Users for Release 5.30

Additional Documents Uploaded to the Georgia*FIRST* Website:
http://www.usg.edu/gafirst-fin/known_issues

- **KI9.2-70_EX:** Issues Adding Meal Lines to a Fluid Expense Report Using Quick-fill
- **KI9.2-74_EX:** Default Creation Method of Copy an Existing Report Causes Javascript Error in Fluid Expense Report

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website http://www.usg.edu/customer_services (*requires a User ID and password, email helpdesk@usg.edu to obtain credentials*)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES
ITS Maintenance Schedule and Service Level Guidelines:
http://www.usg.edu/customer_services/service_level_guidelines/