
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: Monday, November 7, 2016

SUBJECT: Scheduled PeopleSoft Financials Database Changes That Will Impact Banner Integration and PQST Access

GeorgiaFIRST PeopleSoft Financials will be making an infrastructure improvement Friday, November 11, 2016, that will impact the database. For most users, the change is transparent and no action is necessary in order to continue using the application.

This change will impact the database only. As such, only the following two types of usage will be impacted:

(1) **Banner integration to PeopleSoft Financials for institutions not hosted by ITS.**

- The integration between Banner and PeopleSoft is accomplished using database links between the two. If the link from the institution's Banner database uses the PeopleSoft service name, the link should not need to be recreated. However, **the institution may need to update the firewall** to allow traffic from the new location of the PeopleSoft database. **This update should be made as soon as possible.** Please keep the current policy in place allowing access to the current PeopleSoft database location until after the database change is complete.

(2) **PQST access.**

- PQST users who have created ODBC connections to PeopleSoft will need to update their connection strings to use a new hostname. Please proceed with making this change now. The new hostname is connected to PeopleSoft Financials production today (FPROD). When the database is moved to the new location, the new hostname will be directed to the new database location by ITS.

ITS has tentatively scheduled this change to occur during the normal maintenance window on Friday, November 11th beginning at 11:00PM.

Required Action for PeopleSoft Financials Security Administrators:

(1) Contact ITS Helpdesk to request the new database connection information.

- This information should be provided to institution technical contacts, including Banner and network administrators. If Banner is not hosted by ITS, please proceed to update the firewall to allow traffic from the new location.

(2) Contact ITS Helpdesk to request the new PQST connection strings to use for new hostname.

- PQST users should proceed to update any connection strings to the new hostname.

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website http://www.usg.edu/customer_services (requires a User ID and password, email helpdesk@usg.edu to obtain credentials)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:

http://www.usg.edu/customer_services/service_level_guidelines/

